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June 23, 1998

RECEIVED

JUN 23 1998

Ms. Magalie Roman Salas
Secretary
Federal Communications Commission
Washington, D.C. 20554

FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

Re: *CC Docket No. 88-2, Phase I; Installation and Maintenance
Non-Discrimination Reports*

Dear Ms. Salas:

Pursuant to the BOC ONA Amendment Order and BOC ONA Reconsideration Order in CC Docket No. 88-2, Phase I, attached are an original and two (2) copies of the Payphone Service Providers installation and maintenance non-discrimination reports for Pacific Bell and Nevada Bell for the last calendar quarter of 1997 and the first calendar quarter of 1998.

Should you have any questions regarding this data, please feel free to call me at the number listed above.

Sincerely,

Attachments

No. of Copies rec'd
List ABCDE

Of 2

PACIFIC BELL PUBLIC COMMUNICATIONS
FCC CEI PAYPHONE SERVICES QUARTERLY REPORT Provisioning/Installation Activity
Report Period: October 1 - December 31, 1997

<u>Service</u>	<u>Orders</u>	<u>MA*</u>	<u>MA%</u>
Payphone Service	8769	482	5.50%
Answer Supervision	0	n/a	
Total	8769	482	5.50%

*MA: Missed appointments due to Company reasons

PACIFIC BELL ALL CUSTOMER (Less Pacific Bell Payphone Services "Public Communications")
FCC CEI PAYPHONE SERVICES QUARTERLY REPORT Provisioning/Installation Activity
Report Period: October 1 - December 31, 1997

<u>Service</u>	<u>Orders</u>	<u>MA</u>	<u>MA%</u>
Payphone Service	8876	268	3.02%
Answer Supervision	0	n/a	
Total	8876	268	3.02%

*MA: Missed appointments due to Company reasons

NEVADA BELL PUBLIC COMMUNICATIONS
FCC CEI PAYPHONE SERVICES QUARTERLY REPORT Provisioning/Installation Activity
Report Period: October 1 - December 31, 1997

<u>Service</u>	<u>Orders</u>	<u>MA*</u>	<u>MA%</u>
Basic Payphone	0	0	
Inmate Service	0	0	
Coin	36	5	13.89%
Charge-a-Call	1	1	100.00%
Copt Enhanced	20	0	
Total	57	6	10.53%

*MA: Missed appointments due to Company reasons

NEVADA BELL ALL CUSTOMER (Less Nevada Bell Payphone Services "Public Communications")
 FCC CEI PAYPHONE SERVICES QUARTERLY REPORT Provisioning/Installation Activity
 Report Period: October 1 - December 31, 1997

<u>Service</u>	<u>Orders</u>	<u>MA</u>	<u>MA%</u>
Basic Payphone	162	0	0.00%
Inmate Service	0	n/a	
Coin	0	n/a	
Charge-a-Call	0	n/a	
Copt Enhanced	71	0	
Total	233	0	0.00%

*MA: Missed appointments due to Company reasons

PACIFIC BELL PUBLIC COMMUNICATIONS
FCC CEI PAYPHONE SERVICES QUARTERLY REPORT Provisioning/Installation Activity
Report Period: January 1 - March 31, 1998

<u>Service</u>	<u>Orders</u>	<u>MA*</u>	<u>MA%</u>
Payphone Service	8243	355	4.31%
Answer Supervision	0	N/A	
Total	8243	355	4.31%

*MA: Missed appointments due to Company reasons

PACIFIC BELL ALL CUSTOMER (Less Pacific Bell Payphone Services "Public Communications")
FCC CEI PAYPHONE SERVICES QUARTERLY REPORT Provisioning/Installation Activity
Report Period: January 1 - March 31, 1998

<u>Service</u>	<u>Orders</u>	<u>MA</u>	<u>MA%</u>
Payphone Service	10064	247	2.45%
Answer Supervision	0	N/A	
Total	10064	247	2.45%

*MA: Missed appointments due to Company reasons

NEVADA BELL PUBLIC COMMUNICATIONS
 FCC CEI PAYPHONE SERVICES QUARTERLY REPORT Provisioning/Installation Activity
 Report Period: January 1 - March 31, 1998

<u>Service</u>	<u>Orders</u>	<u>MA*</u>	<u>MA%</u>
Basic Payphone	0	N/A	
Inmate Service	0	N/A	
Coin	47	2	4.26%
Charge-a-Call	2	1	50.00%
Copt Enhanced	8	0	0.00%
Total	57	3	5.26%

*MA: Missed appointments due to Company reasons

NEVADA BELL ALL CUSTOMER (Less Nevada Bell Payphone Services "Public Communications")
 FCC CEI PAYPHONE SERVICES QUARTERLY REPORT Provisioning/Installation Activity
 Report Period: January 1 - March 31, 1998

<u>Service</u>	<u>Orders</u>	<u>MA</u>	<u>MA%</u>
Basic Payphone	34	0	0.00%
Inmate Service	0	N/A	
Coin	0	N/A	
Charge-a-Call	0	N/A	
Copt Enhanced	27	0	0.00%
Total	61	0	0.00%

*MA: Missed appointments due to Company reasons

PACIFIC BELL PUBLIC COMMUNICATIONS
 FCC CEI PAYPHONE SERVICES QUARTERLY REPORT Maintenance/Repair
 Report Period: October 1 - December 31, 1997

<u>Service</u>	<u>Reports</u>	<u>MA*</u>	<u>MA%</u>
Basic Payphone	0	n/a	
Inmate Service	312	35	11.22%
Coin	18996	684	3.60%
Charge-a-Call	85	5	5.88%

<u>Receipt-to-Clear**</u>	<u>Hours</u>
Basic Payphone	n/a
Inmate Service	7.28
Coin	2.95
Charge-a-Call	8.76

*MA: Missed appointments due to Company reasons

**Average "Receipt to Clear" time, in hours and minutes, of trouble reports received for the service

PACIFIC BELL ALL CUSTOMER (Less Pacific Bell Payphone Services "Public Communications")
 FCC CEI PAYPHONE SERVICES QUARTERLY REPORT Maintenance/Repair
 Report Period: October 1 - December 31, 1997

<u>Service</u>	<u>Reports</u>	<u>MA*</u>	<u>MA%</u>
Basic Payphone	2328	337	14.48%
Inmate Service	15	1	6.67%
Coin	20861	655	3.14%
Charge-a-Call	8	0	0.00%
Answer supervision	0	n/a	

<u>Receipt-to-Clear**</u>	<u>Hours</u>
Basic Payphone	13.18
Inmate Service	3.33
Coin	3.95
Charge-a-Call	3.96
Answer supervision	n/a

*MA: Missed appointments due to Company reasons

**Average "Receipt to Clear" time, in hours and minutes, of trouble reports received for the service

NEVADA BELL PUBLIC COMMUNICATIONS
 FCC CEI PAYPHONE SERVICES QUARTERLY REPORT Maintenance/Repair
 Report Period: October 1 - December 31, 1997

<u>Service</u>	<u>Reports</u>	<u>MA*</u>	<u>MA%</u>
Basic Payphone	0	n/a	
Inmate Service	0	n/a	
Coin	31	0	0.00%
Charge-a-Call	2	0	0.00%
Copt Enhanced	0	n/a	

<u>Receipt-to-Clear**</u>	<u>Hours</u>
Basic Payphone	n/a
Inmate Service	n/a
Coin	11.8
Charge-a-Call	13.11
Copt Enhanced	n/a

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**Average "Receipt to Clear" time, in hours and minutes, of trouble reports received for the service

NEVADA BELL ALL CUSTOMER (Less Nevada Bell Payphone Services "Public Communications")
 FCC CEI PAYPHONE SERVICES QUARTERLY REPORT Maintenance/Repair
 Report Period: October 1 - December 31, 1997

<u>Service</u>	<u>Reports</u>	<u>MA*</u>	<u>MA%</u>
Basic Payphone	0	n/a	
Inmate Service	39	0	0.00%
Coin	0	n/a	
Charge-a-Call	0	n/a	
Copt Enhanced	0	n/a	

<u>Receipt-to-Clear**</u>	<u>Hours</u>
Basic Payphone	n/a
Inmate Service	17.34
Coin	n/a
Charge-a-Call	n/a
Copt Enhanced	n/a

*MA: Missed appointments due to Company reasons

**Average "Receipt to Clear" time, in hours and minutes, of trouble reports received for the service

PACIFIC BELL PUBLIC COMMUNICATIONS
 FCC CEI PAYPHONE SERVICES QUARTERLY REPORT Maintenance/Repair
 Report Period: January 1 - March 31, 1998

<u>Service</u>	<u>Reports</u>	<u>MA*</u>	<u>MA%</u>
Basic Payphone	0	N/A	
Inmate Service	391	45	11.51%
Coin	26770	1170	4.37%
Charge-a-Call	51	5	9.80%
Answer Supervision	N/A		

<u>Receipt-to-Clear**</u>	<u>Hours</u>
Basic Payphone	0.00
Inmate Service	9.07
Coin	3.58
Charge-a-Call	12.58
Answer Supervision	N/A

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PACIFIC BELL ALL CUSTOMER (Less Pacific Bell Payphone Services "Public Communications")
 FCC CEI PAYPHONE SERVICES QUARTERLY REPORT Maintenance/Repair
 Report Period: January 1 - March 31, 1998

<u>Service</u>	<u>Reports</u>	<u>MA*</u>	<u>MA%</u>
Basic Payphone	2541	392	15.43%
Inmate Service	9	0	0.00%
Coin	303	24	7.92%
Charge-a-Call	41	8	19.51%
Answer supervision	0		

<u>Receipt-to-Clear**</u>	<u>Hours</u>
Basic Payphone	15.10
Inmate Service	3.29
Coin	6.58
Charge-a-Call	11.32
Answer supervision	N/A

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**Average "Receipt to Clear" time, in hours and minutes, of trouble reports received for the service

NEVADA BELL PUBLIC COMMUNICATIONS
 FCC CEI PAYPHONE SERVICES QUARTERLY REPORT Maintenance/Repair
 Report Period: January 1 - March 31, 1998

<u>Service</u>	<u>Reports</u>	<u>MA*</u>	<u>MA%</u>
Basic Payphone	0	N/A	
Inmate Service	0	N/A	
Coin	41	0	0.00%
Charge-a-Call	6	0	0.00%
Copt Enhanced	0	N/A	

<u>Receipt-to-Clear**</u>	<u>Hours</u>
Basic Payphone	N/A
Inmate Service	N/A
Coin	20.54
Charge-a-Call	23.22
Copt Enhanced	N/A

*MA: Missed appointments due to Company reasons

**Average "Receipt to Clear" time, in hours and minutes, of trouble reports received for the service

NEVADA BELL ALL CUSTOMER (Less Nevada Bell Payphone Services "Public Communications")
 FCC CEI PAYPHONE SERVICES QUARTERLY REPORT Maintenance/Repair
 Report Period: January 1 - March 31, 1998

<u>Service</u>	<u>Reports</u>	<u>MA*</u>	<u>MA%</u>
Basic Payphone	0	N/A	
Inmate Service	0	N/A	
Coin	9	0	0.00%
Charge-a-Call	0	N/A	
Copt Enhanced	0	N/A	

<u>Receipt-to-Clear**</u>	<u>Hours</u>
Basic Payphone	N/A
Inmate Service	N/A
Coin	28.55
Charge-a-Call	N/A
Copt Enhanced	N/A

*MA: Missed appointments due to Company reasons

**Average "Receipt to Clear" time, in hours and minutes, of trouble reports received for the service